

In response to COVID-19, Advocates for Children is implementing the following changes to patient care in order to protect our patients, families, and staff.

1. **SCREENING:** We will be taking temperatures of all who enter the building. Anyone with a fever, other than patients who are being seen for a sick visit and who have been screened by our nursing staff prior to their visit, will not be permitted into the building. Instead, they will be asked to reschedule.

2. OFFICE VISITS:

* We are scheduling all **necessary** well child physicals, injuries, and non-sick visits in the morning. We recommend well child visits for the following group **only**: newborns, infants, and younger children who need immunizations. Please reschedule all other well visits to a later date.

* Illness visits will be scheduled during the late morning after all well patients have left the building. If you do not feel your child can wait, please call and speak to a nurse.

*We have designated different rooms for sick visits and well visits. CDC recommended cleaning practices have been implemented.

*We have social distancing practices in place in our waiting room; please choose a seating arrangement for you and your child & do not get closer than 6 feet to other people. Children should not play with other children in the waiting room. *If you prefer to wait in your car for your visit, just call the office when you arrive and you may wait in your car.

3. **TESTING FOR COVID-19:** While testing has been rolled out to hospitals and larger facilities, clinics like ours do not have access to enough appropriate protective equipment necessary to obtain a specimen safely.

Additional Information:

*We ask that you only have ONE healthy person accompany a child to their appointment.

*Virtual telehealth visits are available as an alternative to office visits in some cases and may be recommended by staff when you call with concerns about your child.